



Implementation Process

- Identify needs
- Approach to ERP's providers (pre-selection)
- Create a business case
- Obtain approval and funding from executives
- Sign a contract
- Process preparation (internal research and data collection)
- Training
- System Deployment
- Configuring and tuning
- Test
- Beginning operations

Time Frame 6-12 Months

Will reduce the time required to respond to market changes in customer demand and reduce costs of warehouse storage. Reducing the lead time Nissan make-to-order manufacturing process must be implemented using 'late customization' process.

**Phase 1
Preparing for Change**
Identify needs and changes to be done

Obtain approval and funding from executives

**Phase 2
Managing Changes**
Process Preparation

Training
Beginning operations

**Phase 3
Reinforcing Changes**
Collect & Analyze
Diagnose gaps and manage resistance
Implement corrective actions

Global Supply Chain Management

Nissan Canada Inc - Case Study

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NISSAN

Demand forecast solution

The implementation of Manugistics planning tools will greatly improve demand forecasting when planning and scheduling production. NC have to work more closely with the dealers. The implementation of automated centralized master production and scheduling (MPS) as well as the supply chain

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Supply Chain Management

Planning Tool

ERP

Finance & Accounting

Sales & Marketing

Advantages

- Easier global integration (barriers of currency exchange rates, language, and culture can be broken automatically)
- Centralized updates of data
- Real-time information, reduced possibility of redundancy errors
- Possibility to create a more efficient work environment for employees
- Inventory optimization using sales forecasting
- Order tracking from acceptance through fulfillment
- Chronological history of every transaction through relevant data compilation in every area of operation
- Revenue tracking from invoice through cash receipt

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Activities
• Extensive training requirements take time to complete
• Return on investment may take too long to realize
• Resources from daily operations



Global Supply Chain Management

Nissan Canada Inc. - Case Study

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Problems found

- A major issue for the NCI is poor demand forecast
- Excess inventories
- Currently, the company is using Excel spreadsheets for planning and scheduling production and using phone, email or fax to communicate with dealers, which result in long ordering process time and response time